

Prospective and Current Partner FAQ

These are some of the most frequently asked questions we receive from prospective and current partners. If you don't find an answer you're looking for, please reach out to your Flipgrid Partner team contact or email us at partners@flipgrid.com. We'll get back to you as quickly as possible.

Flipgrid 101

What is Flipgrid?

Flipgrid is a simple, free video discussion platform that makes learning fun, fulfilling, and empowering. Our community of 100M+ educators, learners, and families worldwide come to Flipgrid to discuss topics ranging from science and linguistics to their favorite hobbies and more. Getting started is simple – educators (and family members or community leaders) create a group, post a topic, and their community responds with fun, short videos.

What is the Discovery Library?

Within Flipgrid, the Discovery Library provides educators with ready-to-use prompts developed by fellow educators and creative partners like you. Instead of creating a prompt from scratch, educators can add your content as a topic in their private group to spark lively discussions among their learners.

What is a Flipgrid Partner?

Flipgrid Partners play a critical role in helping our community engage in discussions centered around learning. As a Partner, you'll provide educational content and resources to a community of 100M educators, students, and families and help educators engage and amplify the voices of their learners. To learn more about what becoming a Partner entails and how to get started, download our step-by-step guide [here](#).

What are the minimum requirements to become and maintain my status as a Flipgrid Partner?

A minimum of 20 Flipgrid topics is required to activate your Discovery Library Partner Profile. Once you're an active Flipgrid Partner, we ask that you upload at least ten new topics to the Discovery Library per quarter.

Discovery Library

Are there a minimum number of topics I need to include in a collection?

Yes, each collection needs to have a minimum of five topics.

How do I make updates to my Discovery Library Partner Profile?

1. Log in to your organization's Flipgrid account.
2. Click the icon in the top right corner to open a drop-down menu, then click 'Profile.'
3. You'll see a menu of options beneath your Profile image. Select Discovery Profile to see all your Partner Profile information.

4. Make updates to any section of your Partner Profile, including your display name, bio, banner image, profile image, tile image, spotlight image, or social connections.
5. Once you've updated your profile, click 'Submit Profile Updates' at the bottom of the page.
6. Then, email your Flipgrid Partner team contact or email us at partners@flipgrid.com to let us know you've made changes, and we'll push your updated Partner Profile live.

My organization no longer has the resources or time to maintain our presence on Flipgrid. Is it possible to leave our Partner Profile up?

We know every circumstance is unique! We'd be happy to connect with you to discuss the best solution for your specific situation. Email your Flipgrid Partner team contact or email us at partners@flipgrid.com.

Flipgrid Live Events

I'm a current Partner and/or prospective Partner, and I'm interested in hosting a Live Event with Flipgrid. Where can I learn more?

You can find a brief overview of Flipgrid Live Events in our Partner Guide [here](#). If you already know the topic you'd like to propose for a Live Event, fill out the form at aka.ms/FLFidea. If you have additional questions or want more information, please reach out to Iro Stefopoulou at kstefopoulou@microsoft.com.